

## MEMORANDUM

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**TO:** RightCare Participating Providers

**FROM:** RightCare from Scott & White Health Plan (“RightCare”)

**SUBJECT:** Updated Prior Authorization List Effective 11/01/2019

**DATE:** October 29, 2019

Dear Participating Providers:

RightCare would like to make you aware of the updated Prior Authorization List. This update will be effective 11/01/2019. We will post an updated copy of the list on our website prior to 11/01/2019. Our Prior Authorization List is located at <http://rightcare.swhp.org/en-us/prov/authorizations>.

Please note that if a service or procedure is not on the Prior Authorization List, then it does not require prior authorization. Also, all services or procedures performed by non-participating providers require prior authorization. Please review the Prior Authorization List before submitting your requests.

For any questions or concerns, please contact RightCare Medical Management at 1-855-691-7947 from 8:00 a.m. to 5:00 p.m. Central Time, Monday through Friday (except for state-approved holidays).